

MPIN Removal

Currently, there are three places where MPIN is used within Certify:

1. New users are connecting to their business
2. Password reset
3. Edit profile

MPIN will no longer be used within Certify. The replacement will be the same **bank account number** as entered in SAM.gov and CAGE code. If you do not have a CAGE code for your business, leave that field blank. *If you do not remember your bank account number, you need to go back to your SAM account to confirm it.* Below will highlight the three sections and what you can expect the changes to look like.

New Users Connecting their Business

With the removal of MPIN, firm users must enter the bank account number and CAGE code (if applicable) they entered in SAM.gov, along with UEI and TIN.

Before:

Connect your SAM.gov data to Certify

Your SAM.gov data will be used to determine eligibility. Your SAM.gov account must be active to connect to certify.SBA.gov. Please make sure your SAM.gov data is current when you submit your Certify application. Changes to SAM.gov can take up to **72 hours** to display in certify.SBA.gov.

Note: all fields below are required.

UEI	TIN	MPIN
<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>(12 characters no spaces or dashes)</small>	<small>(9 DIGIT NUMBER no spaces or dashes)</small>	<small>(4-12 DIGITS, case-sensitive)</small>

SBA will only accept submissions and digital signatures from qualifying business owners. If you are NOT the business owner, please do not proceed. In order to protect personal financial information entered into the system, only the qualifying business owner will have access to their business records.

If you need assistance in obtaining your correct TIN/MPIN. Please contact the Federal Service Desk Monday - Friday 8 a.m. to 8 p.m. EST via [Live Chat](#) or by phone at 866-606-8220.

Search

Search Results

No Match Found

NOTE: Most errors in claiming a business are due to one of the following errors:

- Please check your UEI, TIN, and MPIN to make sure they match exactly as they are displayed in SAM.gov. The UEI and TIN should be numbers only (no spaces or dashes) and your MPIN is case sensitive.
- The TIN is either your company EIN, or your SSN, as determined by your SAM.gov registration.
- Changes to SAM.gov might not be available in Certify.SBA.gov until 72 hours after they are ACTIVATED by SAM.gov.
- Your records in SAM.gov must be in the "Active" status to be able to access your records in certify.SBA.gov.

After:

Connect your SAM.gov data to Certify

IMPORTANT NOTE: SBA will only accept submissions and digital signatures from primary, majority business owners or their legal designee. If you are not the primary, majority business owner or legal designee, DO NOT PROCEED.

- Your SAM.gov account must be active to connect to Certify.
- Please ensure your SAM.gov data is current before you submit your Certify application.
- Changes in SAM.gov can take up to 72 hours to display in Certify.

All fields are required

UEI

(12 characters no spaces or dashes)

TIN

(9 DIGIT NUMBER no spaces or dashes)

SAM.gov Bank Account Number

(Alphanumeric value up to 20 characters, as reported in SAM.gov during SAM registration)

NOTE! SBA does not store a retrievable version of your bank account number. To retrieve the bank account number you entered in SAM.gov during your SAM registration, log into SAM. If you require login assistance, contact the GSA Federal Service Desk Monday - Friday, 8 a.m. - 8 p.m. via [Live Chat](#) or by phone at 866-606-8220

If your information is wrong and not confirmed, you will be met with this error:

The account information you entered does not match your SAM.gov information. Log into SAM.gov to confirm your business bank account details and try again.

Note: If you've changed your bank account number in the last 72 hours, wait and try again. If you're still having problems with your SAM account, contact the [SAM.gov support team](#).

[Try Again](#)

[Cancel](#)

[Return to top](#)

Password Reset

For password resets, firm users are now asked to supply the bank account number and CAGE code (if applicable) they entered SAM.gov.

Before:

certify.SBA.gov Dashboard Business Development Documents Notifications Account Help

Edit Password

Your password must contain at least 16 characters: one lowercase character, one uppercase character, 1 digit and 1 special character.

Existing passphrase
(we need your current password to confirm your changes)

New passphrase
[Show my typing](#)

Password strength -

New passphrase confirmation

You must enter your MPIN to update your profile.

[Update](#) [Back to My Profile](#)

After:

certify.SBA.gov Dashboard Business Development Documents Notifications Account Help

Edit Password

Your password must contain at least 16 characters: one lowercase character, one uppercase character, 1 digit and 1 special character.

Existing passphrase
(we need your current password to confirm your changes)

New passphrase
[Show my typing](#)

Password strength -

New passphrase confirmation

CAGE Code

(leave blank if you do not have a CAGE Code)

SAM.gov Bank Account Number

(Enter this exactly as shown into SAM.gov for associated CAGE, if applicable)

[Update](#) [Back to My Profile](#)

Edit profile

Firm users are now asked to supply the bank account number and CAGE code (if applicable) they entered in SAM.gov when updating their profile page.

Before:

certify.SBA.gov [Dashboard](#) [Business Development](#) [Documents](#) [Notifications](#) [Account](#) [Help](#)

Edit Profile

First name

Last name

Phone number
For example, 123-456-7890

Email

You must enter your MPTN to update your profile.

[Update](#) [Back to My Profile](#)

After:

certify.SBA.gov [Dashboard](#) [Business Development](#) [Documents](#) [Notifications](#) [Account](#) [Help](#)

Edit Profile

First name


Last name

Phone number
For example, 123-456-7890

Email

CAGE Code

(Leave blank if you do not have a CAGE Code)

SBA.gov Bank Account Number
 
(Enter this exactly as shown into SAM.gov for associated CAGE, if applicable)

[Update](#) [Back to My Profile](#)